



restrata®
connected resilience

Fact Sheets

resilienceOS:

Unifying Resilience for the Modern Enterprise

In today's dynamic and increasingly interconnected world, organisations face a myriad of challenges that demand a robust, unified approach to resilience. Fragmentation across security, risk intelligence, duty of care, and critical event management systems has created significant barriers for global enterprises striving to ensure operational continuity and safety. This fragmented landscape not only complicates data integration and decision-making but also undermines the potential benefits of digital transformation in resilience management.

ResilienceOS was born out of a clear need to address these challenges. At its core, our mission is to deliver a comprehensive, end-to-end platform that unifies all layers of resilience into a single, cohesive system. Developed by operators for operators, resilienceOS is designed to provide unparalleled connectivity and integration across your organisation's resilience operations, breaking down silos and enabling a seamless flow of information and action.

The Connected Resilience Engine (CoRE):

The Heart of resilienceOS

Central to the value of ResilienceOS is our proprietary Connected Resilience Engine (CoRE). CoRE is the unique, adaptive foundation that powers the entire ResilienceOS platform. It's the engine that unifies disparate data sources, integrates various resilience functions, and drives intelligent decision-making across your organisation.

1. Data Ingestion Ecosystem: Your Data, Harmonised and Actionable

At the heart of CoRE lies our Data Ingestion Ecosystem, a powerful component that centralises your data, regardless of its source. This system effortlessly ingests data from numerous internal and external sources—such as HR systems, risk intelligence platforms, and access control systems—harmonising it to create actionable insights. By putting your data at the heart of the solution, CoRE ensures that every decision is informed by the most accurate and comprehensive intelligence available.

2. Location Convergence Engine: Unmatched Visibility Across Your Operations

Surrounding the Data Ingestion Ecosystem are two proprietary technologies that further enhance your resilience posture. The first is the Location Convergence Engine, which integrates people and asset data from multiple sources into a holistic, real-time view. This engine provides a 360-degree perspective on the location and status of your workforce and critical assets, enhancing situational awareness and enabling precise, informed responses during crises.

3. Impact Calculation Engine: Prioritising What Matters Most

The second proprietary technology is the Impact Calculation Engine, which works in tandem with the Location Convergence Engine to evaluate threats and predict their potential impact. This engine allows you to visualise multiple threat data sources in a single platform, helping you to identify and prioritise the risks that matter most to your organisation. By separating the signal from the noise, the Impact Calculation Engine ensures that your resources are directed where they are needed most, optimising your response to potential disruptions.

The Five Layers of resilienceOS

resilienceOS is structured around five key layers of operational resilience, each delivering unique functionality that can be leveraged individually or as part of a comprehensive solution. These layers are:

- 1. Locate:** With features like **People Location Intelligence** and **Connected Locations**, this layer provides real-time visibility into the whereabouts and safety of your employees and assets.
- 2. Monitor:** Includes **Unified Threat Intelligence** and **Travel Risk Management** to keep you informed of emerging risks and ensure the safety of your travelling workforce.
- 3. Respond:** The **Action and Response Centre (ARC)** and **Incident and Crisis Manager (ICM)** enable swift, coordinated triaging and responses to critical events and incidents, minimising disruption and ensuring continuity.
- 4. Communicate:** **Critical Mass Communications** tools ensure that you can disseminate information quickly and effectively, keeping everyone informed during a crisis.
- 5. Connect:** The **Restrata App** brings it all together, providing **GPS monitoring**, **Lone Worker protection**, **Traveller Safety**, and **critical communications** in a single, easy-to-use interface.

Unlocking Value at Every Stage: Base, Professional, and Enterprise Tiers

resilienceOS is designed to grow with your organisation, offering value at every stage of your resilience journey. Our tiered approach—Base, Professional, and Enterprise—ensures that every customer, regardless of where they begin, has access to the full breadth of resilienceOS capabilities at the Base level. This foundational access provides significant value right out of the box, allowing you to evaluate and leverage additional features as your needs evolve.

Base Tier: Offers comprehensive coverage across all core features, enabling immediate value and operational improvements without additional cost. This tier provides a robust foundation for future growth.

Professional and Enterprise Tiers: As your needs grow, upgrading to these tiers unlocks advanced features and capabilities, allowing for greater customisation and integration with your existing systems.

resilienceOS provides a clear upgrade path, ensuring that you can scale your resilience operations seamlessly as your organisation evolves. In the attached proposal, we have identified the specific tiers and features that align with your needs, even at the Base level, and highlighted the upgrade paths that will further enhance your resilience capabilities.

resilienceOS is more than just a product—it's a strategic partner in your journey towards comprehensive, unified resilience. Whether you're starting small or looking to overhaul your entire resilience framework, resilienceOS provides the tools, flexibility, and scalability to meet your needs today and tomorrow. With the Connected Resilience Engine at its core, resilienceOS is ready to adapt, grow, and deliver unparalleled value as your organisation's resilience needs evolve.

Global Feature Set:

USER MANAGEMENT

- Create User Seats
- Custom User Groups
- Functional Roles & Permissions

GLOBAL SITUATIONS MAP

- Visibility of your workforce & operations
- Holistic & Contextual Situational awareness
- Multi-source map data visualisation and filtering

GEOFENCE MANAGEMENT

- Create Custom Geofences
- Save & Manage Geofences for personal and system wide use

REFERENCE LIBRARY

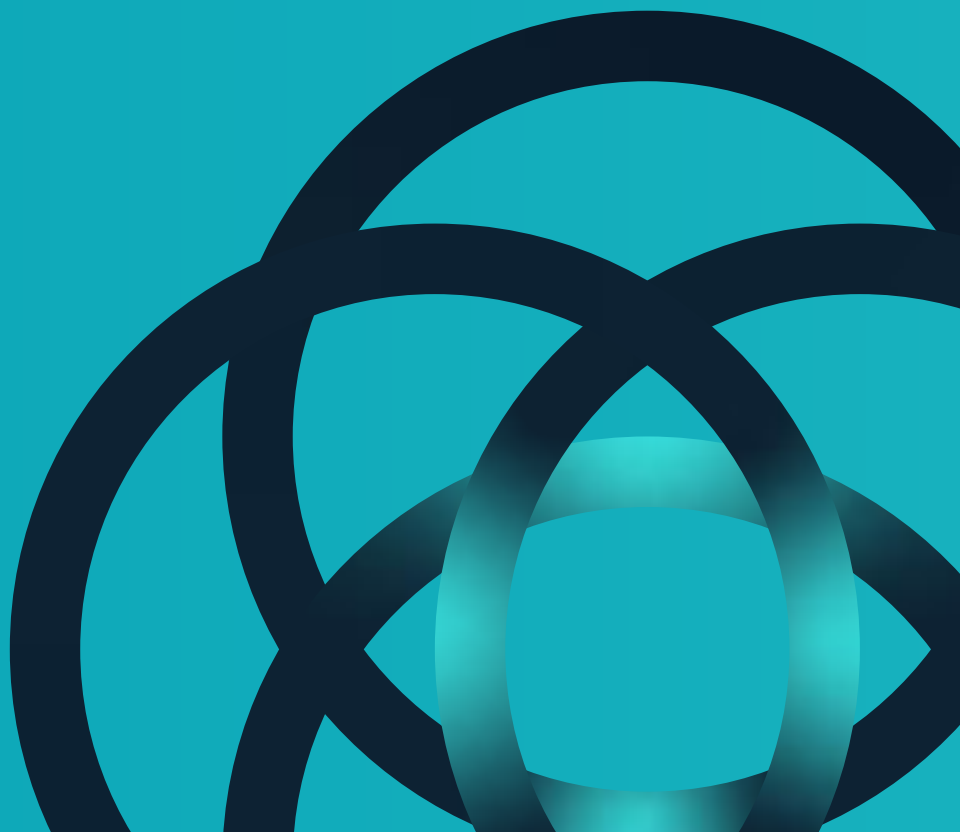
- Reference Library

resilienceOS®

Locate

Protect what matters

Streamline your security operations by integrating location data from multiple sources into a single, unified operational picture. Accurately locating your people and physical assets, turns traditionally siloed data into actionable intelligence. This approach is crucial for protecting your personnel, facilities, assets and supply chains from evolving risks, ensuring you **protect what matters**, in an unpredictable world.



People Location Intelligence

Monitor the Movement of Your People with Unrivalled Accuracy;
Real-Time, Multi-Source Location Intelligence

Eliminate Operational Blind Spots

In today's complex world, knowing the precise location of your people is vital for their safety and your organisational security. Accurate location intelligence is essential for:

- **Threat Protection;** Safeguard your people from global and local threats, with real-time location data.
- **Workforce Management;** Keep an accurate track of employees spread across office, home, and hybrid locations.
- **Adapting to Renewed Business Travel;** Address new challenges in post-pandemic business travel, to protect assets and personnel.

Summary of Key Features and Benefits:

- **Unmatched Real-Time Location Insights:** Continuously refined predictions for global personnel tracking.
- **Broad Data Integration:** Combines multiple data sources for a complete view of organisational responsibilities.
- **Improved Situational Awareness:** Enhances decision-making and crisis response through precise tracking.
- **Automatic Data Reliability Adjustments:** Continuously assesses and updates the accuracy of location data.
- **Reliable Last Known Location Tracking:** Ensures accountability for all personnel, even with aging data.

Stay ahead with our pioneering Location Convergence Engine. Our sophisticated engine calculates the probability of individuals being at specific locations. Ensuring you always have the most accurate data at your fingertips, so you can make decisions with confidence.

Features & Tiers

Always-on and continuously updating, the Location Convergence Engine is designed to provide unparalleled real-time insights into the whereabouts of your people.

Feature	Tier		Your Tier	Options
	Base	Professional	Enterprise	
Profile Management – Static Address Plotting	●	●	●	
Dynamic People Data Ready via Location Engine		●	●	+ HR System, Mobile GPS Data
Real-time Data Feeds Ready via Location Engine			●	+ Travel Itineraries, Access Control, RTLS & Dynamic Data sources

How the resilienceOS Location Convergence Engine Works.

The Location Convergence Engine delivers unparalleled real-time insights into the locations of your personnel by continuously updating and refining its predictions. As more data is integrated, the engine's accuracy improves, allowing it to precisely pinpoint the exact locations of personnel and contractors across the globe. This ensures that you always have up-to-date information on the whereabouts of your people.

This advanced system integrates a wide range of dynamic data sources—including Access Control, GPS, HR data, and travel itineraries—to provide a comprehensive view of your organization's responsibilities. By merging these diverse data points, the engine offers a holistic and accurate understanding of where your personnel are at any given time, supporting a more informed and responsive approach to managing your workforce.

To further enhance its effectiveness, the Location Convergence Engine employs proprietary algorithms to ensure precise tracking, which significantly boosts situational awareness for incident and crisis management teams. The engine continuously evaluates the quality and reliability of incoming data, adjusting predictions as needed. Even in the absence of new data, it assigns a 'Last Known Location' to individuals, with increasing reliability over time, ensuring that everyone remains accounted for, and their likely locations are accurately represented.

Comprehensive Data Integration

The Location Convergence Engine ingests data from a variety of sources to enhance accuracy and reliability, including:

- **Static HR Data;** including home and contracted work locations.
- **Assumed Data;** such as booked travel itineraries either manually ingested or direct from GDS.
- **Captured Data;** such as live Access Control feeds, Visitor details, beacon tracking.
- **Dynamic Real-time Data;** including vehicle monitoring systems, vessel and flight tracking, and GPS data, biometric verified location check-ins.

And many more.

People Location Intelligence

How the resilienceOS Location Convergence Engine Works.

Location Convergence Engine Logic

Tracked Data

GPS, Location Bio-Metric
Verified Check-ins

Captured Data

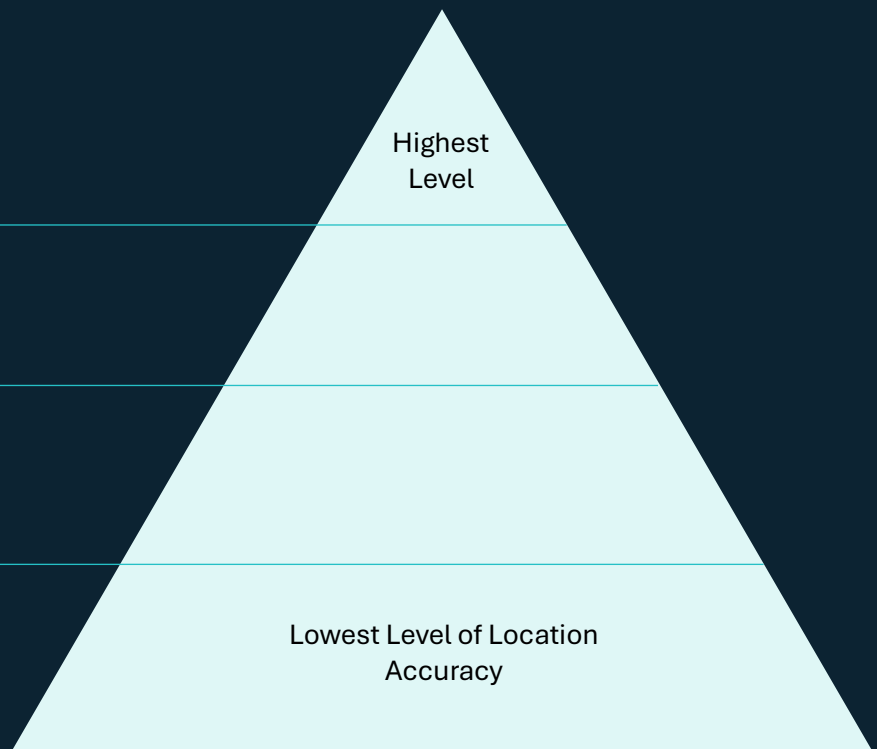
Access Control, Travel Itinerary Data,
Visitor Records

Assumed Data

Travel Requests, Planned Visits
Last Known Locations

Default / Base Data

Home, Work Locations,
Contracted Locations, HR Data



The always-on Location Convergence Engine monitors all available data feeds.

More data feed into the Location Engine the more accurate and smarter it becomes.

People Location Intelligence

Summary of Enterprise Features:

Location Convergence Engine

The Location Convergence Engine is ready to monitor your people's locations right out of the box, providing essential tracking from the start. As you integrate more data, it becomes even smarter and more precise, enhancing its capabilities over time.

People Location Lookup

Leverage accurate, multi-source location data. The People Location Lookup tool allows you to instantly identify individuals in proximity to an incident, automatically generating a precise list of those impacted for timely and targeted mass communications.

GPS Data Monitoring

Equip your people with the Restrata app to ensure in-field safety and peace of mind through real-time GPS monitoring and biometric verified location check-In data.

* Requires Restrata App Professional or Enterprise.

Profile Management

- Create, edit and manage individual people profiles.
- Bulk upload people profiles from CSV.
- Create custom profile tags.
- Create custom people groups to streamline workflow like mass communications.

Automated Geocoding

- Automatically place your people on the map through geocoding of home addresses.
- Updated in real-time as addresses are updated to ensure an accurate picture of people exposure.

Access Control Data Feeds

Uniquely integrate with your existing access control systems data for a real-time, unified view of personnel at your key locations, ensuring up-to-date movement information without the need for manual input.

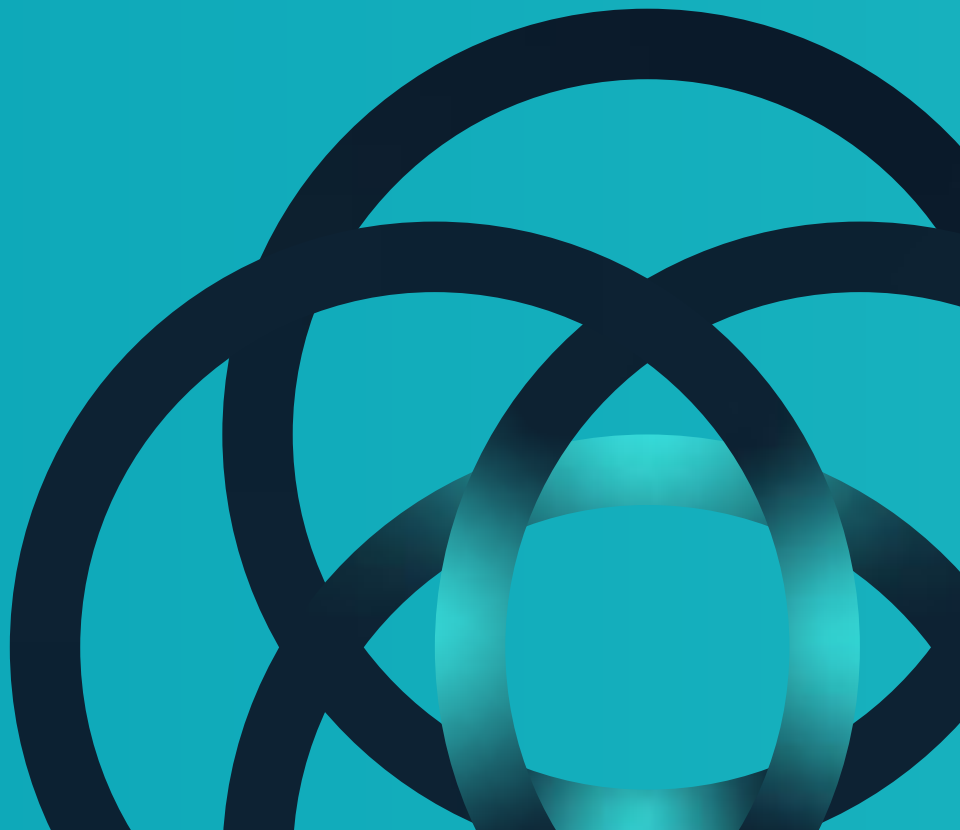
* Requires Connected Locations Professional or Enterprise

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Locate

Protect what matters

Streamline your security operations by integrating location data from multiple sources into a single, unified operational picture. Accurately locating your people and physical assets, turns traditionally siloed data into actionable intelligence. This approach is crucial for protecting your personnel, facilities, assets and supply chains from evolving risks, ensuring you **protect what matters**, in an unpredictable world.



Connected Sites

Protect Your Locations, Assets, and the People Who Work There.



Connected Locations within resilienceOS delivers unparalleled visibility and control over your critical sites at local, regional, and global levels. It significantly improves operational management by integrating real-time access control data for precise on-site awareness, while providing powerful tools to streamline access, visitor, and muster management on the ground.

Summary of Key Features and Benefits:

- **Unlimited Location Plotting:** Add and manage an unlimited number of permanent or temporary locations.
- **Customisable Location Details:** Tailor location information to suit specific needs.
- **Personnel Location Linking:** Associate personnel to their work locations.
- **Real-Time Access Control Integration:** Instant visibility of on-site movements and access.
- **Efficient Mustering and Emergency Response:** Streamline mustering processes and emergency handling.
- **Accurate Visitor Management:** Ensure precise visitor counts and streamlined entry processes.

Progressively enhance the capabilities and operational visibility of your key locations.

Connected Locations provides your organisation and operators with all the essential tools to manage critical sites, from simple map pinpoints and real-time access control intelligence to comprehensive tools that ensure site safety and security on the ground.

<div>Included within Base</div> <div></div>	<div>Base Locations:</div> <div>Start with simple location pins on the map, categorised with essential details like names and addresses.</div>	<div>Location with Personnel Association:</div> <div>Link individuals, such as employees or contractors, to specific sites for enhanced personnel visibility</div>
<div>Upgrade to Professional</div> <div></div>	<div>Location with Access Control Data:</div> <div>Integrate access control data for real-time POB tracking, ensuring up-to-date personnel counts.</div>	
<div>Upgrade to Enterprise</div>	<div>Location with Access Control, Visitors & Muster</div> <div>Manage fully connected sites with integrated muster capabilities for safe evacuations and accountability.</div>	

Features & Tiers

Features & Tiers			Your Tier	
Feature	Tier			Options
	Base	Professional	Enterprise	
Location Management – Profiles linked to work locations	●	●	●	
Advanced Location Management		●	●	
Live POB via Access Control Integration			●	+ ACS integration per site / server
Mobile Access, Visitor & Muster Management			●	+ Restrata terminal devices & servers per location
Real Time Location System Site Capability			●	+ Per RTLS integration



Connected Locations

Summary of Enterprise Features:

Eliminate Blind Spots with Complete Global-to-Room Visibility and Oversight of Your Critical Locations.

Connected Locations: Enterprise offers a robust suite of features designed to enhance the management and security of your critical sites, whether at a single location, regional level, or across a global operation. This scalable solution can be tailored to meet the specific needs of each location, streamlining access control data to ensure complete and accurate visibility of personnel movements. Effortlessly manage visitors and contractors while leveraging powerful mustering and evacuation tools. With the support of a supervisor app, digital muster points, and offline capabilities, you can swiftly address security breaches and quickly account for personnel during any incident or critical event.

People On-Site

- **Accurate headcounts of all on-site personnel.**

Including employees, contractors, and visitors. Working in conjunction with hardware and devices to help you manage personnel rotation, site capacities, and location tracking on-site. Gain accurate, real-time insights for enhanced on-site safety

- **Precise POB during Emergencies.**

Effective mustering and accurate accounting during emergencies; driven by precise POB data, enhances operational efficiency and safety outcomes

- **Monitor Specific Zones and People.**

Create site zones to monitor specific areas or people; view movements through a mobile app to ensure sites and access are managed appropriately. The mobile app enables supervisors to access warnings via real-time data dashboards and alerts

Connected Locations

Summary of Enterprise Features:

Access Control Integration

- **Seamlessly integrates with your existing access control systems and hardware;** offering a unified view of site access to enhance security and eliminating the need for multiple platforms.
- **Automatically updates POB data and access logs in resilienceOS;** ensuring all personnel movement information is current without manual intervention.
- **Helps identify unauthorised access and potential security breaches;** in real-time, enabling swift corrective actions.
- **Out-of-the-Box integrations with leading Access technology providers** like AXIS, Assa Abloy, HikVision, Lenel S2, Gemini, HID, and more. Custom integrations are also supported.

Visitor Management

- **Manage Visitor Arrivals.**
Visitor management allows you to manage visitor arrivals, requests, and movement on to site through our mobile and desktop applications, helping to anticipate unexpected visitors.
- **Monitor Visitors Whilst On-Site.**
You can track each visitor from arrival to departure, across different zones and sites. Upon arrival, assess and approve each visitor's identity, documents and accreditations.
- **Print Badges and Assign Access.**
Visitor management includes access to hardware solutions allowing you to assign each visitor a badge and access cards, allowing entries and exits to predefined zones.

Connected Locations

Summary of Enterprise Features:

Mustering

- **Manage Emergency or Planned Musters Remotely and On-Site.**
Manage cross-site and remote mustering from a single platform dashboard, either remotely or on-site at assembly points.
- **Speed-up Time to Muster.**
Make personnel check-ins and muster counts a faster process by automating what is typically a painstakingly slow and manual task.
- **Rapidly assess who is present, missing or requires assistance.**
Build a more detailed local picture of what is truly happening as with employee check-ins or providing indications that assistance is required.
- **The Tools You Need to Review and Improve.**
Review historic processes via audit trails to optimize mustering locations and improve future incident response.

Other Enterprise Features Include:

Location Convergence Engine

resilienceOS Location Convergence Engine automatically processes and harmonises all access control data to provide a holistic, accurate view of personnel movements both on and off site. *See People Location Intelligence.*

Link People to Locations

Associate individuals, such as employees or contractors, to specific work locations through direct assignment or HR feed integration, enabling better impact assessment during incidents.

Time & Attendance Reporting

Monitors and reports time and attendance for all personnel across locations, delivering crucial data for workforce management and operational analysis.

Plot Locations

Quickly plot permanent and temporary locations as map pins, categorising them with essential details like names, addresses, contacts, and risk information.

Enhance with Site Plans

Upload site maps and floor plans to each location, offering detailed visual references that enhance your understanding of the site.

Also included;

- Bulk Location Upload
- 'Critical Location' Tagging

Location Categorization & Filtering

Allocate Roles and Permissions

Set custom visibility and management permissions for all locations, tightly controlling who can view and manage them, with tailored functional roles.

Set Location Perimeters

Create Impact Zone and Boundary Geofences around locations to define perimeters or safety zones. Trigger proximity alerts when boundaries are crossed or threats approach, enhancing security and incident response.

Connected Locations:

Offline Resilience

Consistent Security and Safety On-Site Even When Connectivity to the Outside World is Lost.

Continuity of the system dependent on devices and hardware connected to the local emergency network connected to an onsite proxy server.

Summary of Key Features and Benefits:

Maintain Safety On-Site Whilst Offline

Connectivity from a site to the outside world may be volatile or unreliable, offline resilience provides a stable backup.

Continue to Monitor Workforce

Whilst offline from the outside world, continue to account for each person's location on-site, in-zone and during a muster.

Access Control

Your local Restrata Access Control devices continue to run and permit access to zones.

Mustering On-Site

Manage a muster centrally on-site as muster terminals across your site continue to account for those present and safe.

Control Room Awareness

When a site is offline, receive notifications and highlight in the portal how long the site has been offline for.



Person Count

Continue to monitor who is where across your site from zone to zone.



Access Control

Continue to track people as they enter and exit zones.



Mustering

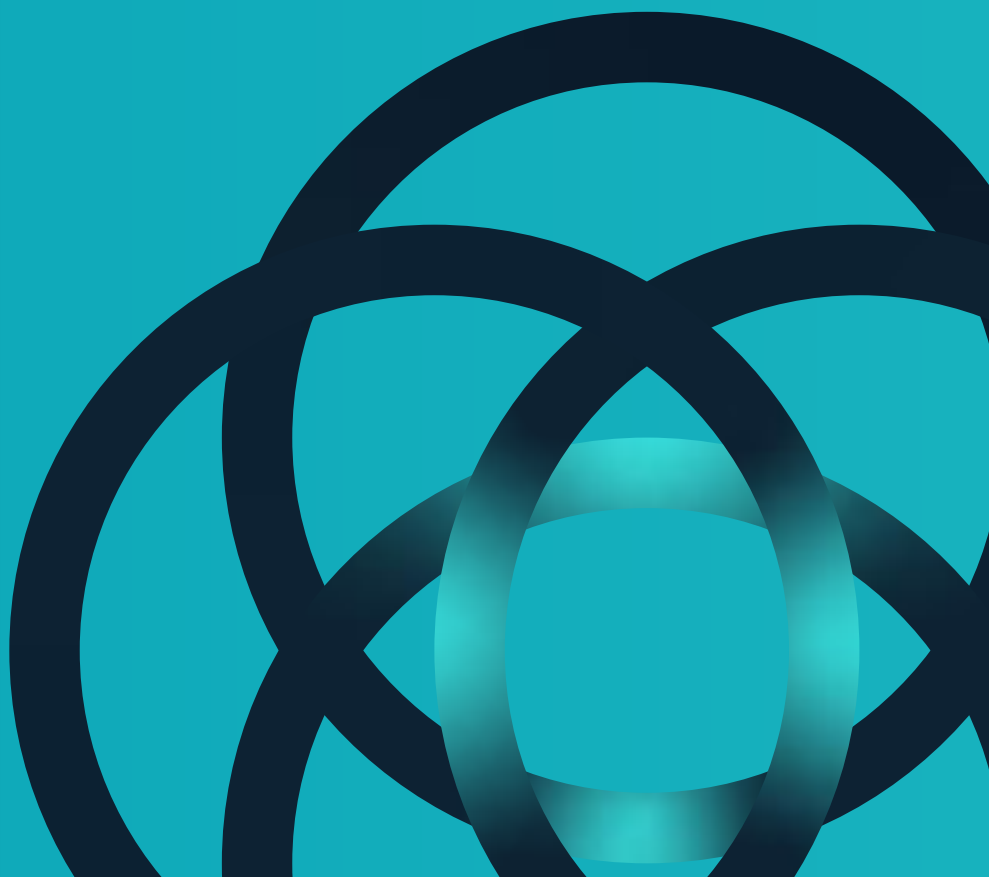
Manage and account for people during a muster on-site.

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Monitor

Unify Your Data. Gain Insights. Take Action.

resilienceOS's **Unified Threat Intelligence** consolidates data from top providers into a single platform, giving you a clear, comprehensive view of potential risks. With advanced visualisation and always-on impact monitoring, it empowers your team to quickly detect, assess, and respond to threats. Paired with the **Travel Security Module**, which integrates detailed travel itineraries and real-time risk reports, you can ensure the safety of your corporate travellers and stay ahead of emerging threats, all within a streamlined, efficient workflow.



Unified Threat Intelligence

For Enhanced Risk Detection and Response.

resilienceOS' Unified Threat Intelligence seamlessly integrates with industry-leading providers like Dataminr, Riskline, Factal, Max Security, Healix, MitKat, and others, delivering a consolidated view of threats across all your data sources within a single platform. Equipped with advanced visualisation, filtering, and resilienceOS's always-on impact calculation, this solution offers a holistic perspective on potential risks to your people and operations. By harmonising diverse threat data sources with location and movement intelligence, resilienceOS not only streamlines your workflows but also delivers precise, relevant alerts and insights, empowering you to stay ahead of emerging threats and safeguard your assets effectively.

Available with Base:

Upload Your In-House Risk Intelligence

Easily upload your in-house risk intelligence from analysts or other sources into resilienceOS, either manually or through bulk uploads. This data can then be combined, filtered and visualised on a global situations map.

Summary of Key Features and Benefits: *

- **All Your Threat Intelligence in One Platform**
Integrates industry-leading intelligence from providers like Dataminr, Riskline, Factal, Max Security, Healix and MitKat, along with your own threat data. Empowering your businesses with comprehensive, unified threat intelligence to stay ahead of evolving threats.
- **Enhanced Risk Detection and Response**
Minimises false positives, enables better risk detection and response. Gain deeper insights into threats with enriched contextual data.
- **Streamlined and Efficient Workflows**
Consolidates all your threat intelligence into a single platform, eliminating the need for switching between systems, enhancing operational efficiency and reducing admin overheads.
- **Future-Proof Security**
Adapts to new and emerging threats by integrating additional data sources and providers, ensuring your security infrastructure remains robust. The platform is scalable, evolving alongside your needs and the dynamic security landscape to maintain resilience.

* Certain features are available exclusively with the Professional or Enterprise Tiers

Features & Tiers

			Your Tier	
Feature	Tier			Options
	Base	Professional	Enterprise	
Manual upload & visualisation of your threat data	●	●	●	
Single Source Threat Monitoring		●	●	
Multi-Source Unified Threat Monitoring			●	+ Per additional data source

Unified Threat Intelligence

Summary of Enterprise Features:

Upload Your In-House Risk Intelligence

Easily upload your in-house risk intelligence from analysts or other sources into resilienceOS, either manually or through bulk uploads. This data can then be combined and visualised on a global situations map.

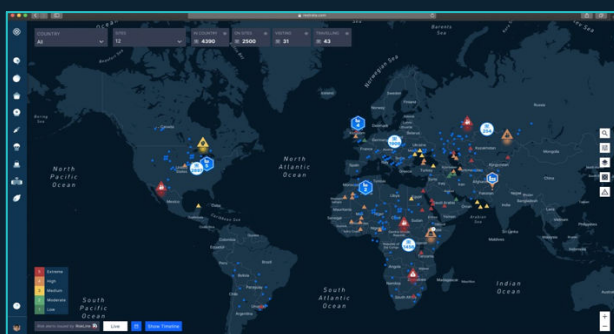
Harmonise Multi-Source Threat Feeds

Ingest and map multiple third-party threat feeds directly into resilienceOS for a holistic risk perspective.

- **Advanced Filtering:** Filter risk events by type, category, severity, and time to focus on the most critical threats.
- **Threat Comparison:** Easily compare ongoing risk events and insights across different providers.

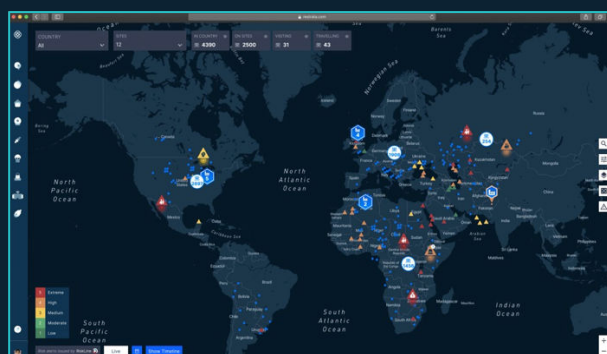
Always-on Critical Impact Monitoring

Our Impact Calculation Engine filters out background noise to highlight significant threats, helping you identify and prioritise critical risks. It monitors every alert to provide early identification of events impacting your people and assets, enabling informed and timely responses to protect your business.



Advanced Visualisation

Plot and visualise threat alerts on a Global Situations map overlayed with your people and assets data allowing for comprehensive risk analysis at both global, regional and site levels.



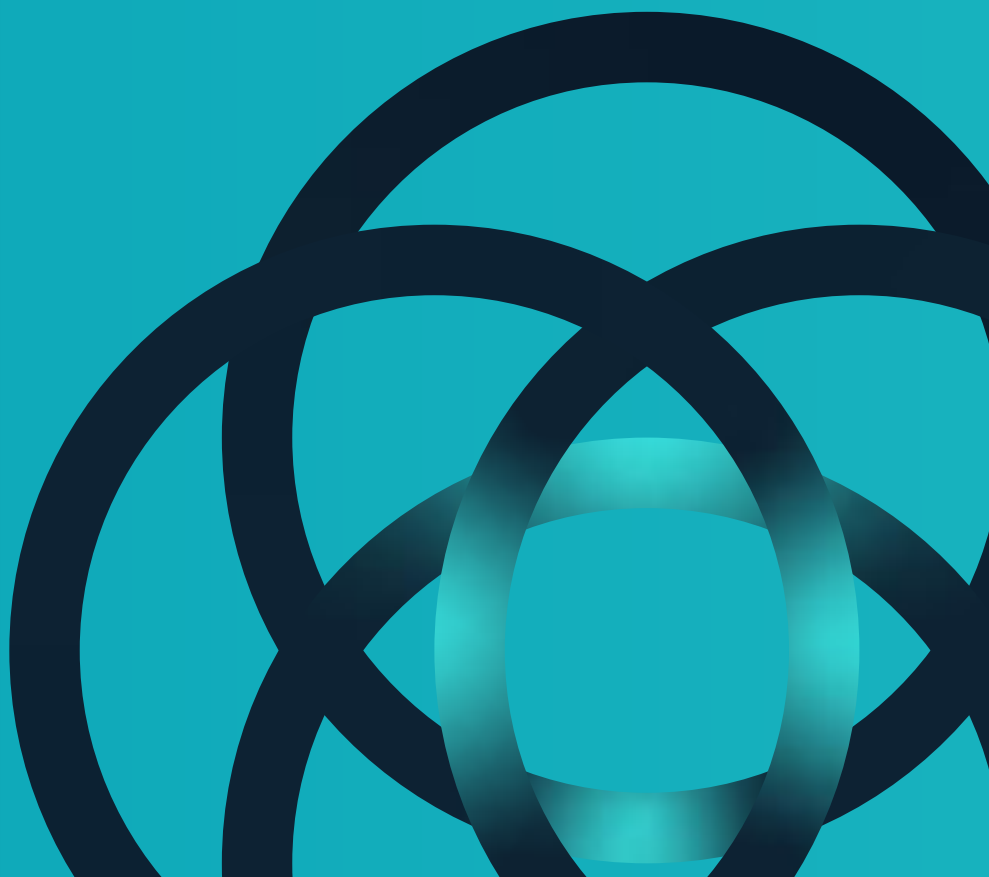
Risk Ratings & Advisory Reports: Overlay real-time country / city risk ratings and advisory content for thorough analysis.

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Monitor

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resilienceOS's **Unified Threat Intelligence** consolidates data from top providers into a single platform, giving you a clear, comprehensive view of potential risks. With advanced visualisation and always-on impact monitoring, it empowers your team to quickly detect, assess, and respond to threats. Paired with the **Travel Security Module**, which integrates detailed travel itineraries and real-time risk reports, you can ensure the safety of your corporate travellers and stay ahead of emerging threats, all within a streamlined, efficient workflow.



Travel Risk Management

Elevate your Traveller Duty of Care with Precise Trip Monitoring and Pre-Travel Governance.

With more employees traveling to a wider range of destinations and often finding themselves in unfamiliar environments, the post-pandemic travel landscape has made an employer's duty of care towards their personnel increasingly complex.

For Travel Security Teams

The resilienceOS Travel Security Module helps you account for the new and emerging risks facing your corporate travellers:

- **Traveller Itinerary View:** We integrate and standardise itinerary data from any Travel Management Company, presenting it alongside all other people location data for a comprehensive view your people and traveller movements.
- **Effectively Plan for and Monitor Traveller Exposure:** Travel itineraries provide a forward look into traveller movements, enabling you to plan for upcoming travel, ensuring that potential risks are mitigated before they become threats.
- **Pinpoint Location Accuracy:** Unlike other travel tracking solutions, we don't just locate travellers in the destination country, but we place them in the exact airport, hotel, or travel hub they're scheduled to visit.
- **Comprehensive Situational Information:** We provide comprehensive Country Risk Ratings and Reports alongside traveller movement data for a single pane of glass view of traveller exposure and threat.

For Travellers

A better way to keep your travellers safe and informed:

- **Enhance Traveller Awareness:** Equip your travellers with the personalised information they need to understand and mitigate risks, ensuring their safety wherever they go via the Restrata mobile app.
- **Comprehensive Risk Reports:** Provides detailed country and city-level risk reports via the mobile app, keeping both security teams and travellers well-informed about potential risks.

Features & Tiers			Your Tier	
Feature	Tier			Options
	Base	Professional	Enterprise	
Global Travel Monitoring with Itinerary Ingestion			●	+ Additional TMC integrations
Enhanced Travel Risk with Country/City risk Levels & Advisories		●	●	Requires new or existing Risk subscription
Traveller App experience with pre-travel advisories			●	Requires new or existing Risk subscription



Travel Risk Management

Summary of Enterprise Features:

Travel Risk Management Enterprise offers a comprehensive solution for safeguarding corporate travellers. It integrates seamlessly with your Travel Management Company, providing real-time access to consolidated and automated itineraries across all major GDS and off-GDS channels. The Location Conversion Engine geocodes these itineraries to specific airports, hotels, or travel hubs, harmonising them with other location intelligence with resilienceOS to create a unified view of your traveller's movements. The Restrata App, which equips travellers with integrated itineraries, pre-travel advisories, and in-app access to risk reports in addition to GPS monitoring, two-way communications and emergency alarms. This ensures enhanced safety, awareness, and informed decision-making, keeping your employees protected at every stage of their journey.

Travel Management Company Integration

Integration of corporate travel itinerary data via GDS connection or Direct Travel Management Company integration via API to get real-time view of current and upcoming corporate travel. The Location Convergence Engine geocodes itineraries not just to destination country, but the exact airport, hotel, or travel hub a traveller is scheduled to visit.

Country Level Filtering and Risk Advice

- Access up-to-date, in-platform country risk reports and country risk ratings related to your travellers itineraries from Riskline, helping you to stay informed on local conditions and make better data-driven safety decisions.
- Advanced filtering of travellers by departure and destination country.

Restrata App

- Help travellers to keep track of travel plans with integrated itineraries that sync seamlessly with employee profiles within resilienceOS, providing travellers a clear view of their upcoming trips alongside pre-travel advisories and country & city level reports.

Pre-Travel Advisories (in app)

- Equip your employees with vital information before they travel, ensuring they are aware of potential risks and necessary precautions. These can be effortlessly integrated with your current travel risk content providers.

Country / City Level Advisories (in app)

- Make sure your travellers have access to up-to-date country and city risk reports in app, helping them make informed decisions and remain safe whilst on the move.

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Respond

Adapts to the Way You Want to Operate.

The **Action and Response Centre (ARC)** empowers your team to quickly understand and respond to events with real-time insights. Using tools like the Impact Calculation and Location Convergence Engines, ARC facilitates instant triage and decisive action. Seamlessly integrating with resilienceOS, including Critical Mass Communication, it ensures effective messaging during critical events. For severe situations, the **Incident and Crisis Manager (ICM)** enhances these capabilities by digitising emergency response, improving situational awareness, and streamlining decision-making across your organisation. Together, ARC and ICM provide a complete solution for rapid, adaptable crisis management.



Action and Response Centre (ARC)

Instant Insight, Immediate Action: Triage Risks and Protect What Matters with ARC.

Understand your risk exposure and take decisive action, instantly.

Action & Response Centre gives your team the ability to quickly and efficiently understand unfolding events and your company’s exposure to them. With resilienceOS’ Impact Calculation Engine and Location Convergence Engine providing a constant overwatch, Action & Response Centre gives your team the visibility and control over this data to quickly gain actionable intelligence and give you instantaneous triage ability to answer the “What’s our exposure?” question.

Summary of Key Features and Benefits *:

- Always On Impact Calculation:**
Integrates with threat intelligence to prioritise critical risks and enable confident, pre-emptive actions.
- Instantaneous Triage and Response:**
Enables rapid assessment, triage, and communication with affected individuals and assets during critical events.
- Dynamic Case Creation with Real-Time Updates:**
Monitors threats continuously, auto-generating ARC cases with live impact lists for prompt, informed responses.
- Embedded Critical Mass Communication:**
Quickly send targeted Mass Comms from ARC, with recipient segmentation based on safety status for precise communication.
- Proactive Preparation for Future Risks:**
Anticipates future movements and exposures using Location Convergence data, allowing for proactive risk planning and mitigation.

* Certain features are available exclusively with the Professional or Enterprise Tiers

Features & Tiers

		Your Tier		Options
Feature	Tier	Professional	Enterprise	
	Base			
Alert Monitor; Real-time impact notifications	●	●	●	
ARC: Full Triage Response. Live impact reports, people safety status & comms integrations		●	●	Requires Critical Mass Notifications Pro or Enterprise
Manage multiple response teams with full audit trail & playbook support			●	

Action and Response Centre (ARC) Summary of Base Features:

Separate Signal (Critical Risks) from Noise (Threat Intelligence)

The Action and Response Centre Base lets you separate signal from noise right out of the box. With resilienceOS's Impact Calculation engine, you can assess risks to your locations, assets, and personnel. The Alert Monitor keeps you informed with real-time summaries of potential threats, giving you the oversight needed to protect your operations. This powerful foundation sets the stage for more advanced capabilities as your needs evolve.

Always-On Impact Calculation Engine

Alert fatigue is a major challenge for Operations Teams, where excessive alerts and isolated data can lead to critical risks being missed or delayed. resilienceOS addresses this with a three-vector approach: the Location Convergence Engine, Unified Threat Intelligence, and Impact Calculation Engine. Together, they enhance detection accuracy, reduce false positives, and empower your team to focus on genuine threats. By seamlessly integrating location data and threat intelligence, resilienceOS' Impact Calculation Engine helps you quickly separate signal from noise, prioritise key risks, and take confident, proactive action—all from a single platform.

The Alert Monitor

The Alert Monitor offers a dynamic feed of threat intelligence data, highlighting the critical risks to your organisation based on real-time monitoring from the Impact Calculation Engine. Impact Alerts are prominently displayed on the Global Situations Map and within the Alert Monitor feed, allowing you to easily sort and filter potential risks by severity and urgency.

Elevate Action and Response Centre Base with advanced capabilities in the Professional and Enterprise Tiers.

- Professional**
Includes everything in Base +
- ARC Case View
 - At-a-glance Impact Analysis
 - Single Response Team Access
 - Customer ARC Case Creation
 - Add notes and log actions
 - Escalation to ICM *
 - Send Safety & Critical Mass Notification from an ARC case **

- Enterprise**
Includes everything in Professional +
- SOP and Playbook linking
 - Full Audit Log of Events
 - Custom Response Team management

Action and Response Centre (ARC)

Summary of Professional Features:

Separate Signal (Critical Risks) from Noise (Threat Intelligence)

The ARC Professional provides a comprehensive solution for real-time risk assessment, combining always-on impact calculation, dynamic threat monitoring, and instantaneous triage and response capabilities. It seamlessly integrates location data and threat intelligence to prioritise key risks, enabling proactive and informed decision-making. With features like customisable impact zones and embedded mass communication, ARC Professional ensures your organisation is always prepared to respond effectively to any immediate or emerging threats.

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ARC – Instantaneous Triage and Response

Once an impact is detected, resilienceOS immediately addresses the critical question, "What's our exposure?" by automatically creating an Impact Case within the Action and Response Centre (ARC). This provides an instant list of affected assets and personnel. ARC enables rapid assessment, triage, and communication with those potentially impacted within seconds of a risk event. The Impact Calculation Engine continues to monitor the situation, dynamically updating impact lists in real-time to ensure you're always informed with the latest assessment of personnel and operational exposure.

Action and Response Centre (ARC)

Summary of Professional Features Cont:

Automated and Customisable Impact Zones

resilienceOS can seamlessly integrate with your chosen Threat Intelligence providers, ingesting impact zones from multiple sources or creating custom impact zones for your own impact assessments. It also factors in location boundaries to enhance situational analysis and improve threat detection accuracy.

Embedded Critical Mass Communication

Often the first point of triage is to understand your exposure deeper or to communicate a cautionary message or advice to those who are potentially affected. Our Critical Mass Comms is embedded directly into ARC allowing you to launch, compose and send Mass Comms without losing the context of the incident. It automatically pulls through your impacted list and segments your recipients by safety status allowing for a deep control of your messaging to different groups by safety status.

Proactive Preparation for Future Risks

Rich Location Convergence data enables you to anticipate a person's future movements, such as through a travel itinerary. When combined with future threat data, ARC provides a clear view of potential future exposure. This foresight allows you to prepare, plan, mitigate, and monitor ahead of time, ensuring you're ready to respond effectively to any emerging risks.

Proactive Monitoring with Custom ARC Cases

With resilienceOS, you can create custom ARC cases to monitor specific threat intelligence that may not pose an immediate risk but still warrants attention. This feature lets you proactively oversee locations, like a convention centre where your teams are attending a trade show, and alerts you to potential threats or personnel movements, keeping you informed and prepared with focused, location-specific monitoring.

Elevate Action and Response Centre Professional with advanced capabilities in the Enterprise Tier.

* Priced per Site / Control System Integration

Enterprise

Includes everything in Professional +

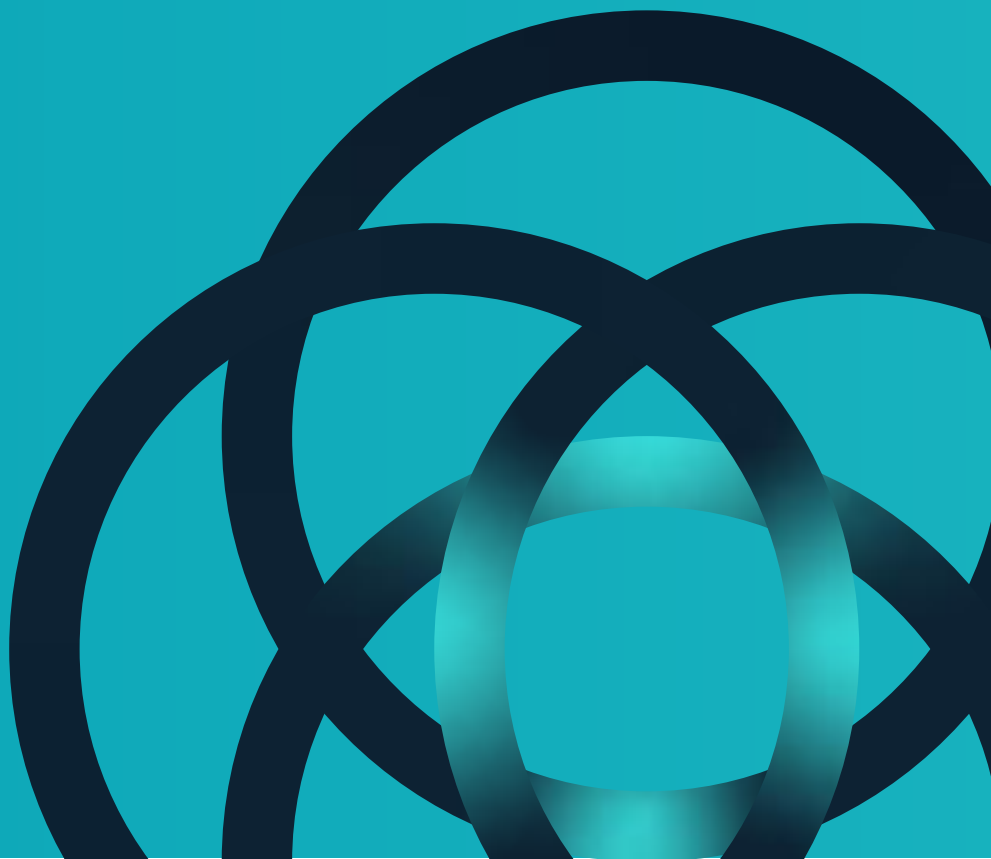
- SOP and Playbook linking
- Full Audit Log of Events
- Custom Response Team management.

resilienceOS®

Respond

Adapts to the Way You Want to Operate.

The **Action and Response Centre (ARC)** empowers your team to quickly understand and respond to events with real-time insights. Using tools like the Impact Calculation and Location Convergence Engines, ARC facilitates instant triage and decisive action. Seamlessly integrating with resilienceOS, including Critical Mass Communication, it ensures effective messaging during critical events. For severe situations, the **Incident and Crisis Manager (ICM)** enhances these capabilities by digitising emergency response, improving situational awareness, and streamlining decision-making across your organisation. Together, ARC and ICM provide a complete solution for rapid, adaptable crisis management.



Incident and Crisis Manager (ICM)

Anticipate, prepare for, and respond to incidents and crises with greater speed and adaptability.

ICM digitizes emergency response processes, providing real-time unified situational awareness that supports swift collaboration across teams and helps deliver faster, better-informed responses to dynamic risks, incidents and crises.

Underpinned by robust auditing, separate logs, real-time dashboards and reporting, Incident and Crisis connects all three levels of your response, enabling site response teams, incident management teams and crisis management teams to deliver the best possible outcome, quicker.

Incident and Crisis can be used either as standalone or integrated as part of a wider resilienceOS deployment, supporting an escalation pathway from the Action and Response Centre (ARC).

Summary of Key Features and Benefits *:

- **Integrated Incident Management:**
Streamline response with configurable case types, real-time dashboards, and secure audit trails, enabling swift, informed decision-making and comprehensive post-event analysis.
- **Dynamic Team and Role Coordination:**
Effectively manage response teams with role-based permissions, real-time status tracking, and seamless cross-team collaboration, ensuring unified and efficient operations.
- **Situational Awareness and Briefings:**
Enhance situational awareness with configurable briefings, task assignments, and real-time updates, keeping all stakeholders aligned and informed throughout the incident.
- **Logistics and Safety Monitoring:**
Coordinate the movement of personnel and assets while tracking the safety of individuals in real-time, ensuring effective resource management and duty of care.
- **Media and Communication Control:**
Maintain transparency and control in media engagements, manage press releases, and facilitate accurate, targeted communication across all channels.

Incident and Crisis Manager (ICM)

Case Monitoring and Creation

View and Manage Both Live and Historic Cases

Enhance situational awareness and streamline your incident management. Configure case types, allow teams to determine how cases are handled by setting severity levels, workflows, team roles, and permissions.

- **Tailored User Permissions and Cases Dashboard**

Create tailored user permissions to view and triage all new and ongoing cases on a single dashboard and map, filtering by case type and severity. This allows users to switch between a map and list view of all open and closed cases, providing a comprehensive overview of case statuses.

- **Incident Monitoring and Triage**

Monitor incidents and crises highlighted at their primary and associated locations. Users can triage and categorise each case, noting the source of information and designating the case owner.

- **Historical Case Analysis and Auditing**

Search and analyse historic cases to identify trends, assess the effectiveness of responses, and export details of user activities and collected information for auditing purposes.

- **Comprehensive Location Impact Visualisation**

Display all primary and associated locations, not just the incident's direct location, to demonstrate the broader impact of incidents. Filters allow users to refine views based on case type, severity, and status.

- **Simplified Case Creation**

Easily create new cases using predefined case types tailored for different incidents, streamlining the process and ensuring consistency across case management.

Incident and Crisis Manager (ICM)

Teams and Roles

Manage Response Teams Across all Levels Including Changes of Personnel Over Time.

Manage response teams and personnel changes over time. System administrators can set user and team permissions, defining access and team structure. In remote environments, this feature also tracks which team members are online.

- **Customisable User and Team Permissions**

This feature empowers system administrators to set individual user and team permissions across the ICM product area, controlling team structure and access levels. In the remote work environment, it also allows you to monitor which team members are online.

- **Efficient Team Mobilisation and Role Assignment**

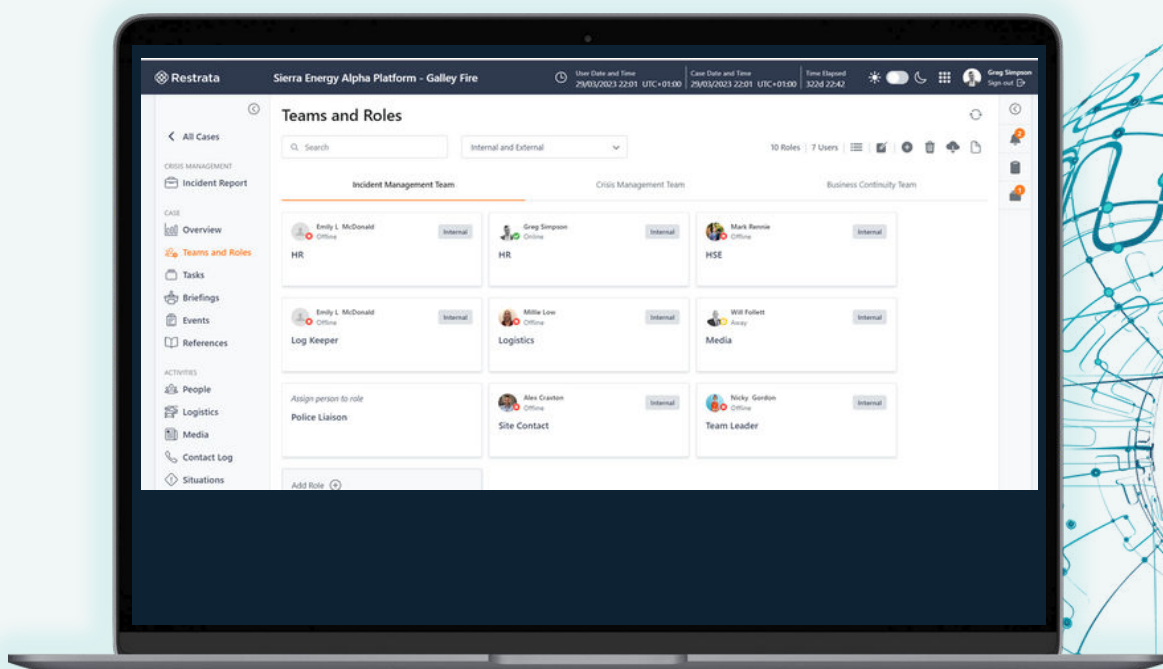
Easily mobilise and assign teams and roles, manage shift changeovers, and rotate response teams over time to maintain operational efficiency.

- **Tailored External Role Configuration**

Configure and create external roles with customised access permissions for stakeholders such as police liaisons, regulatory bodies, or other external entities.

- **Expanded Team Support with Synced Teams**

Utilise our synced teams feature to enable unlimited additional teams, each with their own dedicated logs and boards. This supports auxiliary teams involved in the response, such as business continuity, relative response, evacuee reception, environmental, or process safety teams.



Incident and Crisis Manager (ICM)

Personal User Notification Panel

Maintain user-specific checklists, notifications and tasks.

The personal user notification panel is seamlessly integrated into the system and always accessible, offering a range of essential features to enhance user efficiency.

- **Role-Specific Checklist Management**

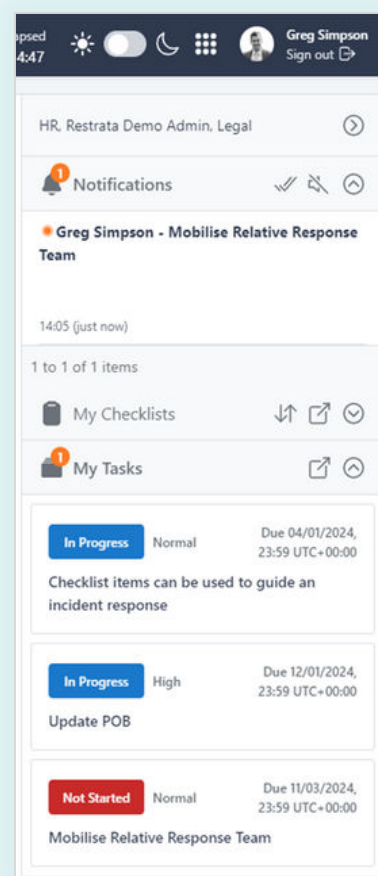
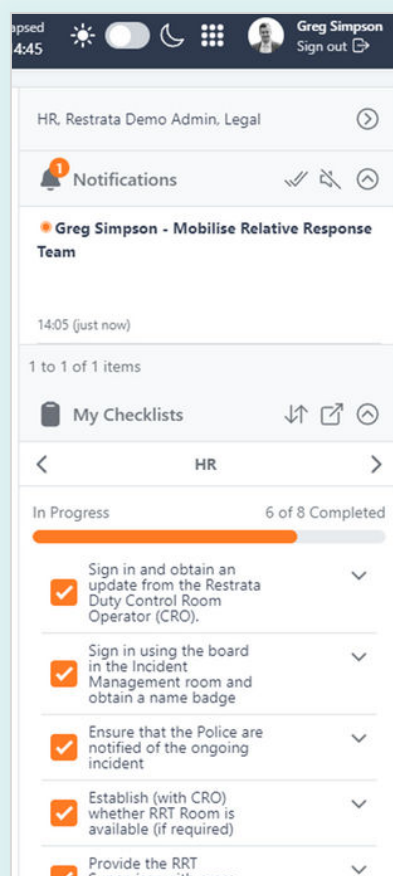
Utilise the Checklists Log to create and manage role-specific checklists, allowing users to complete items, report on progress, and assign tasks directly from checklist items. Easily hand over checklists and tasks to replacement responders for smooth transitions.

- **Customised User Notifications**

Access the Notifications Log to receive both visual and audio alerts tailored to each user, ensuring that critical updates and information are promptly delivered.

- **Task Review and Management**

The Tasks Log enables users to effortlessly review and manage their assigned tasks, streamlining task completion and ensuring nothing is overlooked.



Incident and Crisis Manager (ICM)

Briefings

Schedule and Deliver Briefings and Manage Priorities.

Plan, review, and document incident briefings in advance or retrospectively. Track the current situation, priorities, and task assignments, providing a summary of incident status and actions at various stages of the response.

- **Advanced Briefing Planning and Review**

This feature enables response teams to plan or review status briefings both in advance and retrospectively. Teams can document the current situation, outline priorities, and assign tasks to specific personnel or teams efficiently.

- **Incident Status Summarisation and Task Assignment**

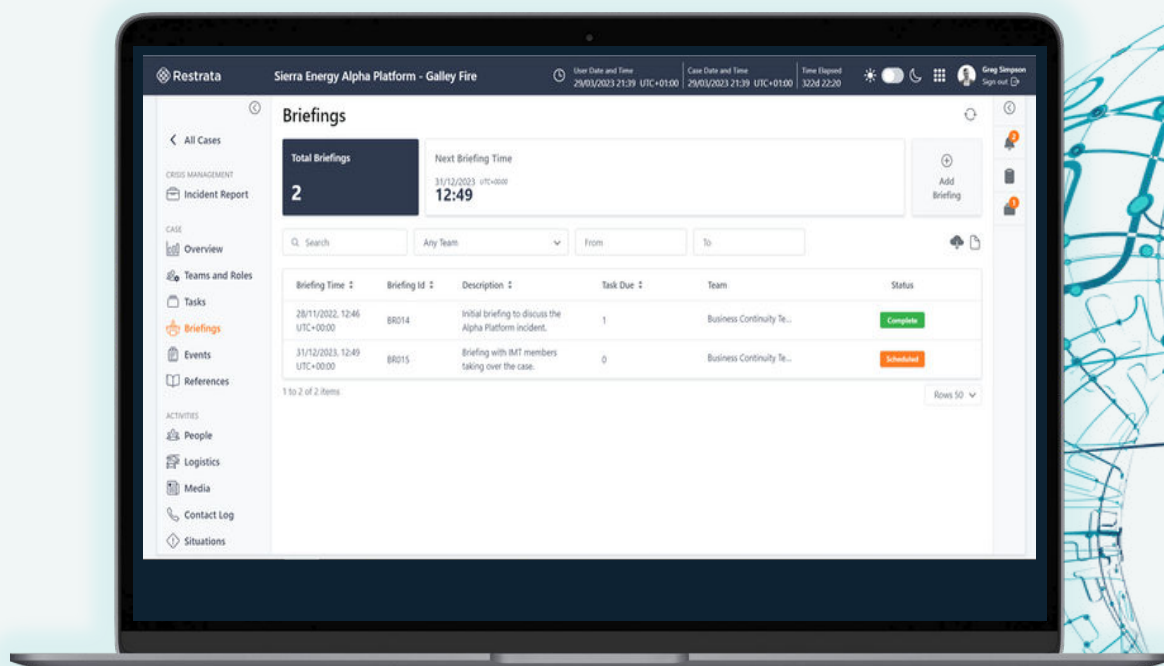
Teams can access a summary of the incident status, priorities, and actions issued at various stages throughout the incident, ensuring clear communication and focused response efforts.

- **Efficient Information Capture and Task Allocation**

Quickly capture and communicate the available information during status meetings, and allocate tasks aligned with company-specific priorities to ensure effective incident management.

- **Scheduled Briefing Notifications**

Opt to notify relevant users before the start of a scheduled briefing, ensuring that all necessary participants are prepared and informed in advance.



Incident and Crisis Manager (ICM)

Event Log

View Full Events Log and Audit Trail of Response

Log all user activities within a case, creating a compliant audit trail for post-event reporting. Events are pulled from other areas to prevent duplicate entries, and users can filter by specific activities or timeframes to focus on key data.

- **Comprehensive Audit Trail Creation**

This feature generates a compliant audit trail of all activities during the response, ensuring thorough documentation for post-event reporting purposes.

- **Historic Event Log with Advanced Filtering**

Users can access a historic log of all events, with the ability to filter between 'key,' 'escalated,' or 'shared' events, providing a clear overview of critical moments.

- **Real-Time Activity Integration**

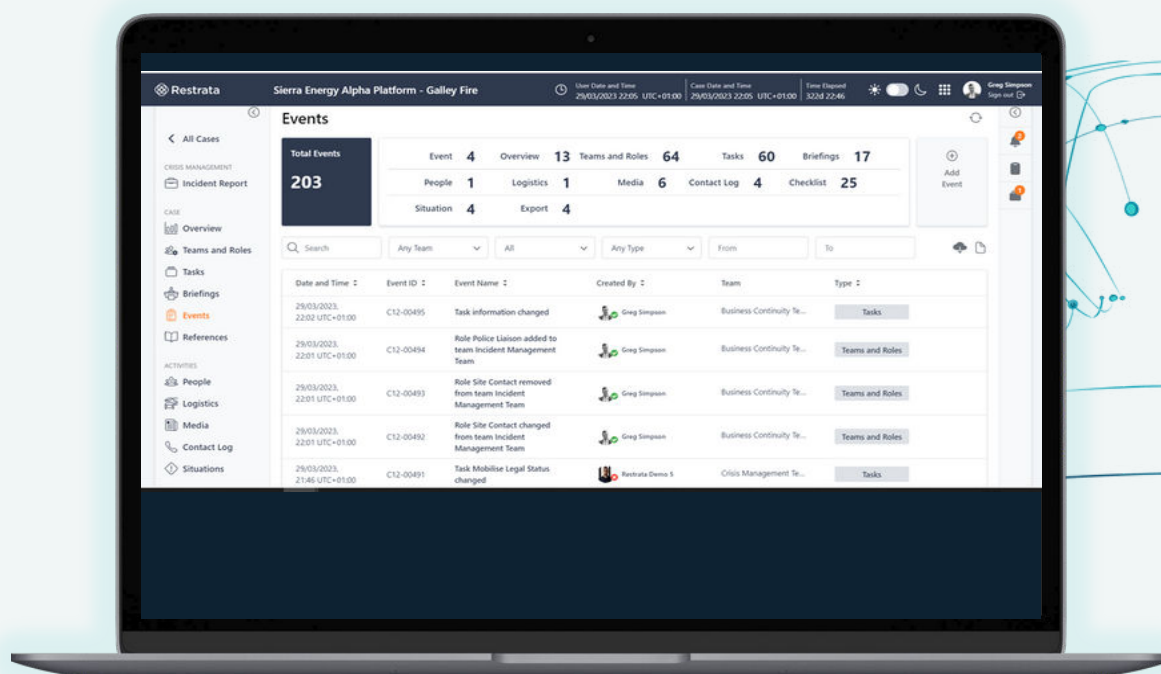
ICM pulls information from all logged activities in real time, eliminating the need for duplicate entries and ensuring accurate, up-to-date records throughout the incident.

- **Focused Log Filtering**

The event log can be filtered to focus on specific activities or timeframes, allowing users to zero in on particular aspects of the response for detailed analysis.

- **Flexible Search and Export Options**

Take advantage of highly flexible options to search, filter, and export user or team activities within the event log, making it easy to access and analyse relevant data for detailed review or reporting.



Incident and Crisis Manager (ICM)

People

Manage People On-Site at Each Location and Assign their Status.

Track and manage the safety status of individuals associated with the incident. Real-time data from the location convergence engine helps identify affected personnel, facilitating informed decision-making to ensure their safety.

- **Comprehensive Personnel Identification**

Identify all individuals associated with the incident, noting their location, status, and profile information. This can be captured from integrated Connected Locations, imported from files, or created as provisional profiles until real identities are confirmed.

- **Seamless Data Import**

Easily upload Vantage PoB lists or other spreadsheets from various PoB or Access Control systems used within your organisation, ensuring quick and accurate data integration.

- **Efficient PoB Tracking and Updates**

Easily update and track Persons on Board (PoB) statuses and locations, with the flexibility to update either individuals or entire groups simultaneously.

- **Secure Access and Notes Management**

Maintain strict user permission controls and securely add notes about individuals involved in the incident, ensuring sensitive information is handled appropriately.

- **Advanced Filtering Options**

Filter individuals by type, location, status, or keyword search, allowing for quick identification and management of relevant personnel during an incident.

- **Enhanced Information Sharing**

Facilitate the sharing of relevant information and access between Relative Response teams and Evacuee Reception Centre Management teams, ensuring coordinated efforts during an incident

Incident and Crisis Manager (ICM)

Logistics

Manage all Logistical Activity Throughout the Incident Response.

Manage all logistical operations throughout the incident response. Track movements of people, teams, and assets across land, sea, and air, ensuring efficient coordination of personnel and resources.

- **Detailed Movement Tracking**

Capture and monitor the movements of people and vehicles from point to point, whether by land, sea, or air. Record detailed vehicle information, track status updates, and monitor passenger numbers in real time.

- **Trip Management and Status Monitoring**

Effectively manage trips and continuously update the status as movements progress, ensuring all logistical details are current and accurate.

- **Live and Historical Logistics Visualisation**

View both live and historical logistics movements directly on the incident map, providing a clear and detailed overview of all transportation activities related to the incident.

Incident and Crisis Manager (ICM)

Media

Capture and Manage Press Releases, Media Responses, Events and Enquiries.

Manage press releases, media responses, and inquiries. Assign tasks to teams, maintain checklists, and log communications with stakeholders. Ensure transparency and control over messaging to protect your reputation and ensure efficient media engagement.

- **Centralised Logging of Statements and Press Releases**

Log holding statements and media press releases issued throughout a response, ensuring a clear record of communications. Assign tasks for approvals before press release distribution and share documents with other responders and teams seamlessly.

- **Complete Communication Audit Trail**

Log conversations to maintain an audit trail of communications, including details such as participants, timing, method, and duration. This ensures all stakeholders are informed and up to date with the latest developments.

- **Media Coverage Tracking and Impact Assessment**

Track and assess the impact of media coverage across various channels, including physical, online, and social media sources, enabling a thorough evaluation of public perception.

- **Essential Tools for Reputation Management**

This suite of essential features equips you with the tools needed to manage reputation effectively and control the narrative presented to key stakeholders and the general public.

Incident and Crisis Manager (ICM)

Contact Log

Maintain a Log of Conversations and Correspondence.

Document every conversation with internal and external contacts, highlighting key topics and interaction times. Use advanced search and filters to manage contact logs by type and organization. Easily add and track follow-up communications from your reference library. Maintain a complete history of recent interactions and shared information for thorough communication records.

- **Detailed Capture of Conversations and Correspondence**

Record every conversation and correspondence with both internal and external contacts, highlighting key topics discussed and the time frame of each interaction.

- **Advanced Search and Filter Capabilities**

Search and filter contact logs by type and organization, making it easy to retrieve specific interactions and manage communications effectively.

- **Seamless Contact Management and Follow-Up**

Add contacts directly into the log from your reference library's contacts area. Easily schedule and log follow-up communications with stakeholders as you engage with them throughout the response.

- **Comprehensive Communication History Tracking**

Maintain a detailed log of the most recent contact with each organisation, along with the information shared, ensuring a complete record of all communications.

Incident and Crisis Manager (ICM)

Situations

Provide Deeper Situational Awareness Relevant to the People and Locations for the Incident.

Capture and map events near an incident using the Situations Board, detailing and categorising each situation and its impacted area. Customise categorisation and severity models, adding analysis, tags, and relevant documentation. Quickly document all events affecting the incident, both directly and indirectly, to assess their impact on the incident location.

- **Situational Event Capture and Mapping**

Utilise the Situations Board to capture and map events occurring in the vicinity of an incident. Accurately locate, detail, and categorise each situation, including the impacted area.

- **Customisable Categorisation and Severity Models**

Tailor situation categorisation and severity models to meet your specific needs. Add in-depth analysis, tag relevant information, and attach crucial documentation to each situation for a comprehensive overview.

- **Rapid Event Documentation and Impact Assessment**

Quickly document all events that directly or indirectly affect the incident, enabling a clear understanding of their exposure and impact relative to the incident location.

Incident and Crisis Manager (ICM)

Training Mode

Safe Training Mode for All Training Exercises and An Audit Trail of All Exercises For Future Reference.

Activate a safe training mode for simulation exercises, complete with an audit trail for post-exercise review. Enhance team preparedness by refining processes and maintaining readiness for real incidents.

- **Realistic Exercise Simulations**

Conduct training exercises using the exact same processes and tools your team will utilise during real incidents, ensuring a seamless transition from practice to actual response.

- **Review and Audit Training Effectiveness**

Review and audit historic training cases to verify that the team is well-prepared and adhering to the correct procedures, ensuring readiness for real-life incidents.

- **Consistent Training Environment**

Train your team using the same logins, tools, and procedures they will use during actual incidents, fostering familiarity and confidence in the system.

- **Fully Auditable Exercise Logs**

Maintain a comprehensive, auditable log of all exercises and create training cases that users can access anytime to refresh their knowledge and stay proficient with the system.

Incident and Crisis Manager (ICM)

Optional Modules

Cross Team Collaboration

Dedicated module for Crisis Management and other Teams.

Teams maintain their own boards to focus on specific priorities, while Crisis Manager enables cross-team collaboration with real-time information sharing. This allows multiple response teams to operate from a unified, accurate source of truth.

- **Autonomous Team Event Logs and Collaboration**

Each team involved in an incident can independently maintain their own event log, manage tasks, and conduct briefings. Teams also have the option to share their logs and participate in combined status briefings for unified communication.

- **Crisis Management Team Support**

Dedicated functionality is available for Crisis Management Teams (CMT), allowing them to effectively support the Incident Management Team and the impacted incident site with specialised tools.

- **Strategic Response and Stakeholder Management**

Tailored features for the CMT enable efficient management of strategic responses, business recovery efforts, stakeholder engagement, and media strategy, ensuring a coordinated and effective approach to crisis management.

Incident and Crisis Manager (ICM)

Optional Modules

Incident Report

Gain Full Visibility on the Status of an Incident in Real Time.

Real-time dashboards provide live updates on incident status, accessible from any device. This reduces the time spent on gathering, compiling, and sharing information, accelerating decision-making by up to 60%.

- **Unified Real-Time Incident Status Report**

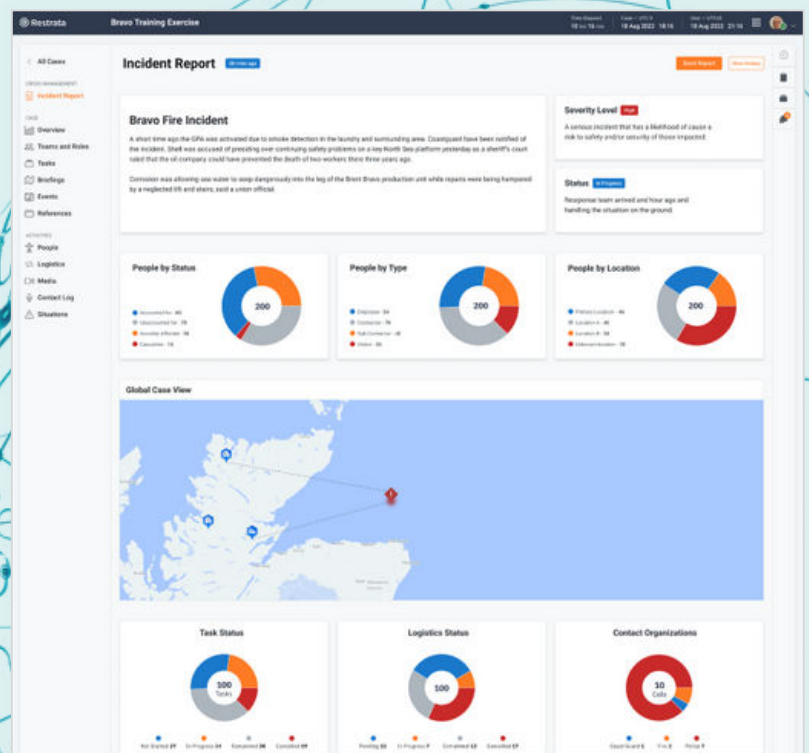
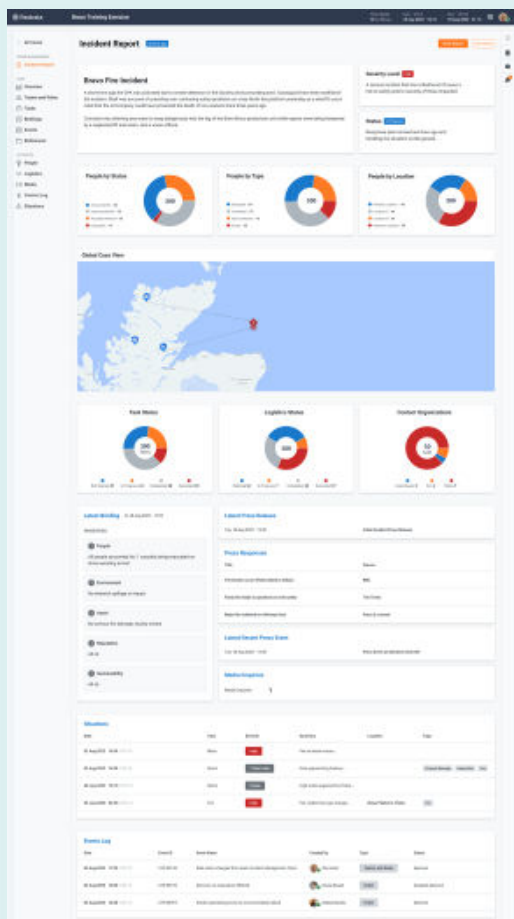
Maintain a single, real-time, accurate view of an ongoing incident with a live report, ensuring all teams have a consistent understanding for coordinated responses.

- **Efficient Report Creation and Sharing**

Generate and share reports quickly, minimizing the time spent on data gathering, analysis, and formatting, allowing teams to focus on critical tasks.

- **Accelerated Decision-Making and Coordinated Response**

Support faster decision-making and ensure an aligned response across different teams, enhancing overall incident management effectiveness.



Incident and Crisis Manager (ICM)

Optional Modules

Duty Rota

Manage Response Teams' Rota's

Manage your response team rota across daily, weekly, and annual schedules, with options for users to update or swap shifts based on permissions. Quickly notify and mobilize the rota into the appropriate response team when needed.

- **Response Team Rota Management**

Create and manage your response team rota with ease, handling daily, weekly, and annual scheduling to ensure continuous coverage.

- **Flexible Rota Adjustments**

Allow users, based on their permissions, to update, amend, or swap days and weeks within the rota, providing flexibility and adaptability.

- **Rapid Rota Mobilisation**

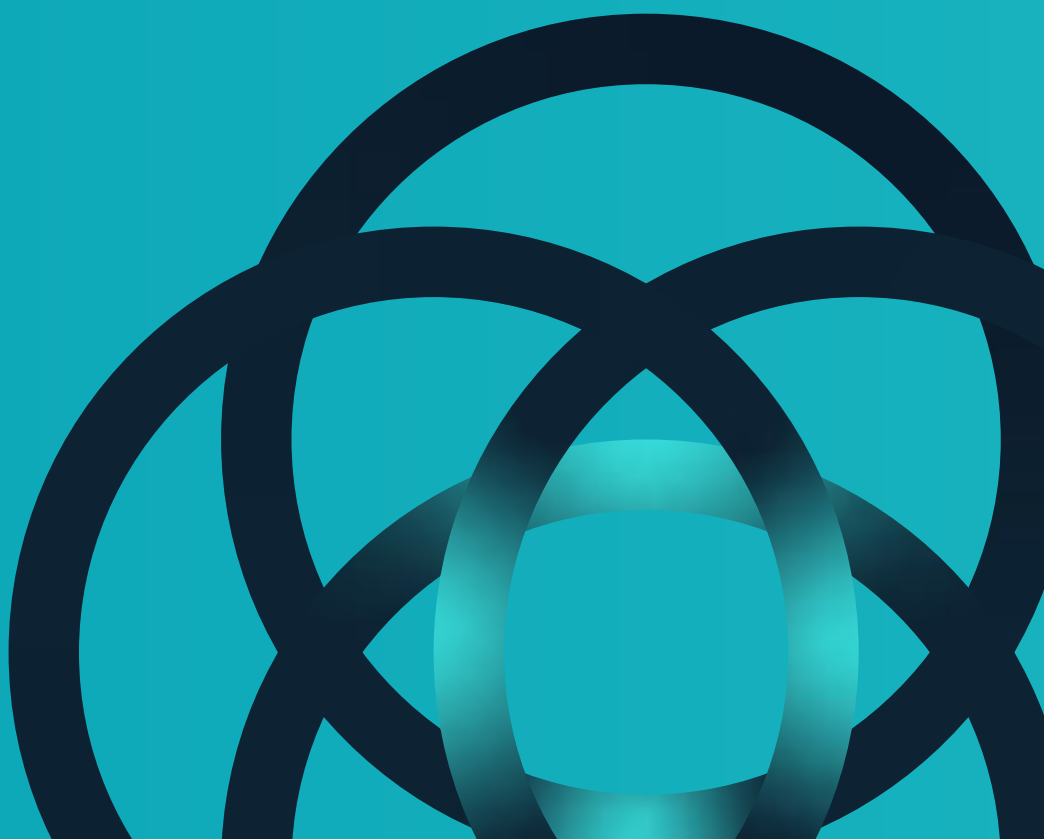
Quickly notify and mobilise the assigned rota into the relevant response team following a mobilisation request, ensuring timely and organised response efforts.

resilienceOS®

Communicate

Simplicity & Reliability when you need it most.

In emergencies, effective communication is crucial to ensuring safety and minimising operational disruptions. **resilienceOS Critical Mass Communications** offers rapid, reliable, multi-channel messaging specifically designed for critical events. Whether used as a standalone solution or integrated with resilienceOS's powerful response tools, this feature enables you to reach your entire organization within seconds. With customisable templates, two-way communication options, and detailed reporting, you can ensure that the right message gets to the right audience when it matters most.



Critical Mass Communications

Rapid, Robust, Multi-Channel Critical Communications for Proactive Security and Incident Management.

In emergencies, timely and dependable communication can be the difference between safety and operational disruption. It's vital that your messages reach the right people quickly and reliably. resilienceOS Critical Mass Communications ensures rapid, reliable multi-channel messaging for duty of care and emergency notifications. Specifically designed for critical events, guided workflows enable you to create and send messages to your entire organisation within seconds. Utilise as a standalone solution or seamlessly integrated with resilienceOS's powerful response tools. Benefit from customisable templates, two-way communication, and detailed notification reports to ensure the right message reaches the right audience exactly when needed.

Summary of Key Features and Benefits *:

- Multi-Channel Communication**
Different situations require different channels. Our multi-channel support ensures your messages reach everyone via SMS, email, voice calls, or apps.
 - Ease of Use**
In critical incidents, simplicity is key. Our user-friendly interface and guided workflows ensure fast, error-free messaging.
 - Customisability and Flexibility**
Tailor messages with customizable templates for personalized, scenario-specific, and branded communications.
 - Advanced Response Options**
Receiving feedback is crucial. Two-way messaging, polling, and acknowledgment options help you gauge responses, confirm receipt, and make informed decisions.
- * Certain features are available exclusively with the Professional Tier

Features & Tiers

			Your Tier	
Feature	Tier			Options
	Base	Professional	Enterprise	
Mass Comms via Email and Broadcast Only	●	●	●	
Advanced Multi-Channel 2-way comms (via SMS, Voice, Apps)		●	●	Message costs included, fair usage policy.
Advanced branding, templates & reporting plus third party apps		●	●	

Critical Mass Communications

Summary of Enterprise Features:

Multi-Channel Communication:

- Ability to send simultaneous messages via SMS, email, voice call, text-to-speech and Mobile App.
- Integrations with third-party services like WhatsApp and satellite phones.

Customisation and Ease of Use:

- Communication templates for quick distribution and consistency.
- Guided workflows for creating and sending communications.
- Customisable styling to match branding and house style.
- Easily embed images and attach files to enhance your messages.

Advanced Response Options:

- Multiple response options including one-way or two-way response configurations.
- Granular polling options such as Safety Polls, Custom Polls, and Acknowledge Only.
- Time-sensitive response tracking flagging slow or missed responses.

Recipient Management:

- Flexible recipient group management, either within the Mass Comms module or through various datasets (such as travellers, watchlists, work location etc) and geospatial tools.
- Search for recipients based on geographical boundaries, custom geofences, broadcast zones and critical events.

Robust Reporting and Analytics:

- Detailed communication reporting dashboard with clear visualizations of delivery success and responses.
- Real-time monitoring and validated delivery metrics.
- Message Response Reports for actionable insights and decision-making.

Integration with resilienceOS Response

- Seamless integration with resilienceOS's Incident Management & Event Triage features, tying messages, responses, and delivery analysis back into response or incident cases.
- Dynamic recipient groups derived from other modules within resilienceOS for targeted message distribution based on live data.

Reliability and Deliverability

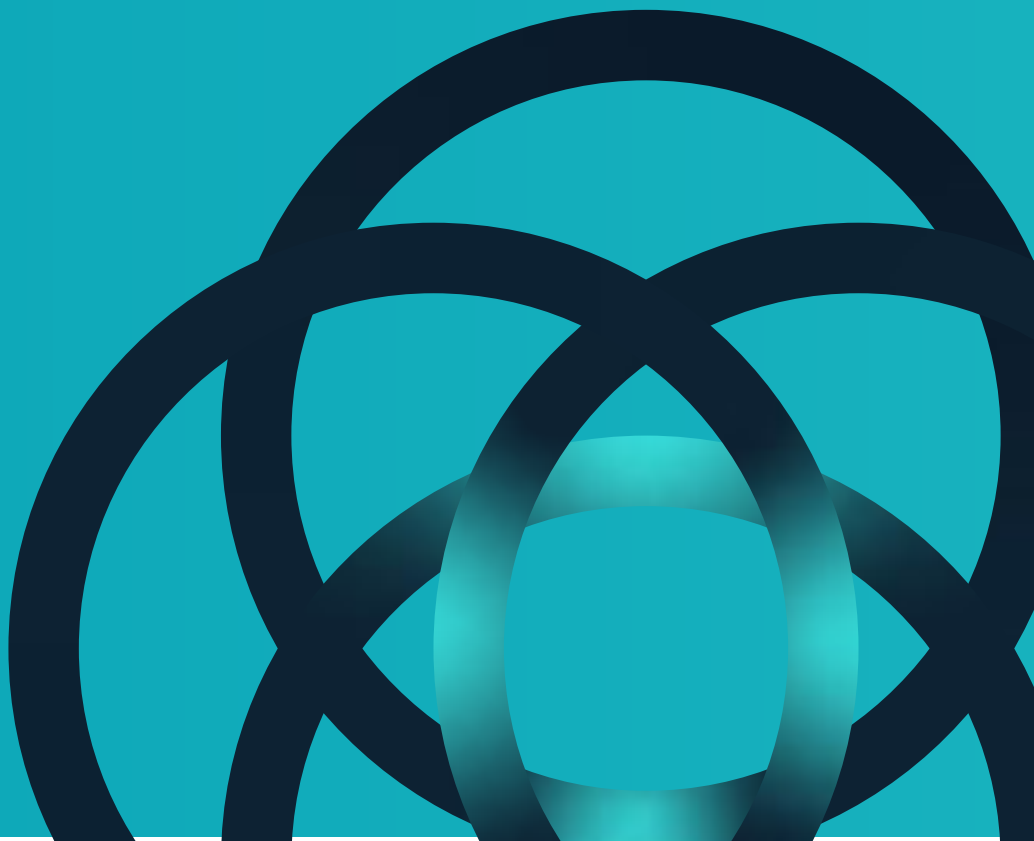
- Sender logic to distribute communications via optimal Sender IDs to ensure country / regional compliance and high levels of message deliverability.
- Cloud-based system designed for scale and redundancy, ensuring high reliability.
- 100% SMS availability, handling more than 10 billion messages over the last year.

resilienceOS®

Connect

Put resilience in the hand of every employee.

The Restrata app enhances organisational resilience by providing comprehensive safety and security features for employees, whether working alone, in high-risk environments, or traveling. It offers real-time location tracking, SOS alarms, geofencing, and biometric check-ins, ensuring workers are protected and connected. The app also supports seamless travel management with integrated itineraries and pre-travel advisories, while robust mass communication features enable global alerts and critical notifications, ensuring safety and compliance with minimal disruption



Restrata App

Put resilience in the hand of every employee.



In an era marked by escalating instability and security risks, it’s increasingly challenging for organisations to meet their duty of care obligations and understand where their employees are. Restrata app empowers your workforce with resilience at their fingertips.

Restrata app enhances the safety and security of your employees, no matter where they are.

Designed with an intuitive, user-friendly interface, the Restrata Employee Safety App is built to be simple and efficient for every user, from corporate teams to field workers and travellers. Its cutting-edge geolocation technology ensures privacy-conscious, battery-efficient location tracking, while the comprehensive feature set makes it easy for employees to stay safe and connected—no matter where they are.

App base features include:

Upgrade Your resilienceOS App with These Features:

- Lone Worker**
Lone Worker for the Restrata App is designed to protect employees who work alone, in remote locations, or in high-risk environments by providing advanced safety features. It enhances real-time monitoring, communication, and response, ensuring worker safety and regulatory compliance.
- Traveler Safety**
The **Restrata app Travel** safeguards business travellers by offering real-time monitoring, alerts, and essential travel information. With integrated itineraries, pre-travel advisories, and risk reports, it helps your travellers plan safe journeys and stay informed, ensuring their security on the go.

Features & Tiers

			Your Tier	
Feature	Tier			Options
	Base	Professional	Enterprise	
Restrata iOS and Android App with profile management & GPS tracking.	●	●	●	Base limited to 100 profiles.
Mass Comms in App: Including iOS Critical Alerting		●	●	
Lone Worker: SOS Alarms, biometric check-ins, task & critical alerting.		Optional	Optional	
Traveller App experience with pre-travel Advisories			Optional	* Requires Travel Risk Enterprise.
Blueforce Tracking, in-app ‘near me’ alerts and dynamic Team Manager			Optional	

resilienceOS®

Connect

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The Restrata app enhances organisational resilience by providing comprehensive safety and security features for employees, whether working alone, in high-risk environments, or traveling. It offers real-time location tracking, SOS alarms, geofencing, and biometric check-ins, ensuring workers are protected and connected. The app also supports seamless travel management with integrated itineraries and pre-travel advisories, while robust mass communication features enable global alerts and critical notifications, ensuring safety and compliance with minimal disruption



Restrata App:

Traveler Safety

Keep your Travellers Safe and Informed, No Matter the Destination.

Travel is a critical part of business, ensuring the safety and well-being of your travellers is a critical part of duty of care. Ensure safety and peace of mind through real-time monitoring, alerts, communication and response. Put resilience into the pocket of your travellers by giving them access to the travel data that will help them to mitigate risks to their safety during their trip. Keep them informed with their full itinerary allowing them to plan a safe a trip as possible.

Restrata App: Traveler Safety

Key Features Include:

Travel Itineraries

Keep track of travel plans with integrated itineraries that sync seamlessly with the employee profiles, providing the traveller a clear view of their upcoming trip.

Pre-Travel Advisories

Equip your employees with vital information before they travel, ensuring they are aware of potential risks and necessary precautions. These can be effortlessly integrated with your current travel risk content provider.

Country and City Risk Reports

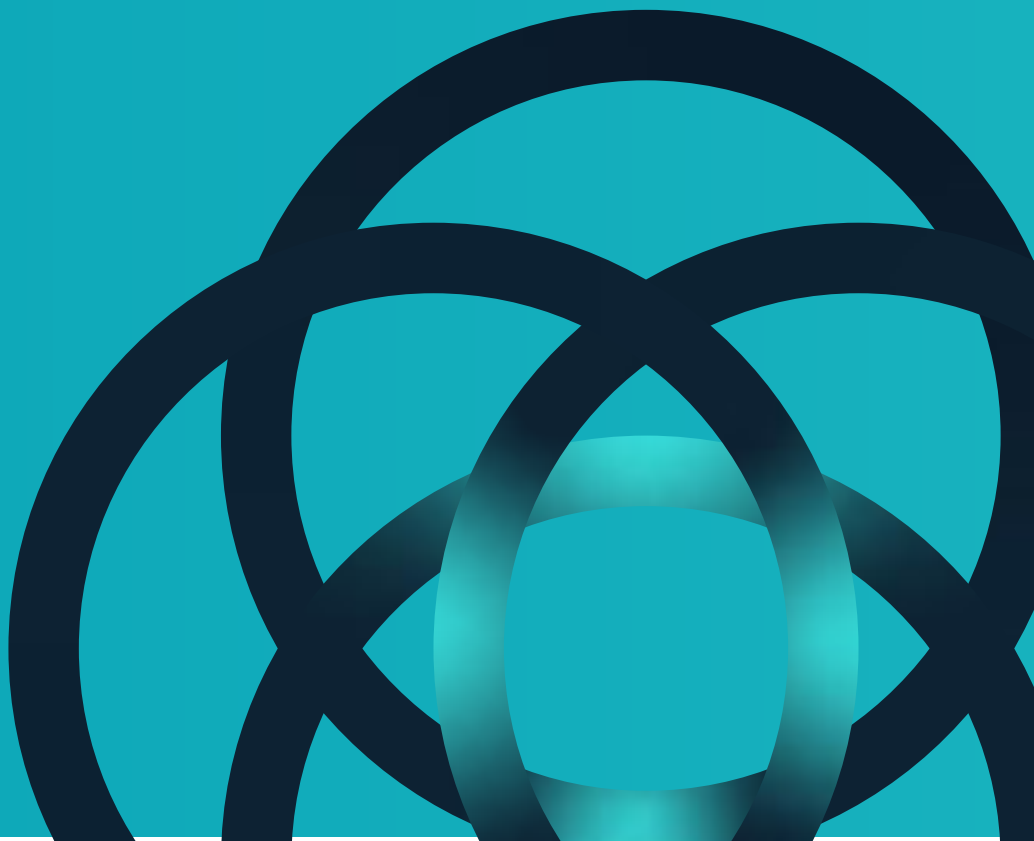
Access up to date country and city risk reports related to your travel itinerary, helping employees make informed decisions and stay informed and safe whilst on the move.

resilienceOS®

Connect

Put resilience in the hand of every employee.

The Restrata app enhances organisational resilience by providing comprehensive safety and security features for employees, whether working alone, in high-risk environments, or traveling. It offers real-time location tracking, SOS alarms, geofencing, and biometric check-ins, ensuring workers are protected and connected. The app also supports seamless travel management with integrated itineraries and pre-travel advisories, while robust mass communication features enable global alerts and critical notifications, ensuring safety and compliance with minimal disruption



Restrata App:

Lone Worker

Protect workers who work alone, in high-risk environments or in remote locations.

In today's fast-paced work environment, ensuring the safety and well-being of lone workers is more important than ever. Ensure safety and peace of mind through real-time monitoring, alerts, communication and response. Protect your workforce and stay compliant with safety regulations by tracking safety performance, incident reports and making improvements.

Restrata App: Lone Worker

Key Features Include:

Live Location Sharing

Restrata app users have the choice to share their location with rOS in real-time, providing live updates only when they move to conserve privacy and battery. If location sharing is turned off, it automatically activates during safety actions and reverts afterward.

Inactivity Alerts

Trigger automatic alerts for missed check-ins or overdue tasks, helping you identify and respond promptly to potential issues.

Geo-fence alerts

Benefit from precise geofencing alerts that can keep you informed as to an employee entering or leaving safe or high-risk areas.

Geo-Tracked Tasks

Ensure your employees' safety with geo-tracked tasks, allowing them to share their location and activity for a set time. Ideal for journeys or daily tasks, this feature tracks their location, marking them as safe without disrupting their work with unnecessary check-ins, while you maintain a high level of duty of care.

Biometric Verified Check-ins

Guarantee secure, verified check-ins through operating system biometric technology (FaceID, TouchID & Android Facial and touch recognition), giving you peace of mind regarding employee safety and identity. Check-ins confirms a user's safety status by sharing a time-stamped, one-time location check in.

SOS Emergency Alarms

Empower your employees to instantly trigger an SOS alarm, which sends real-time alerts, live location tracking, and situational awareness through video to your response team. Alarms can be easily activated in-app, via the home screen SOS widget, or using the Shake to Activate feature, ensuring quick and effective emergency response.

Mass Comms – Receive & Respond

Improve your global communication reach by sending messages through the Restrata app. Track employee status with safety and custom polls, with the option for biometric confirmation for added security. For critical alerts, activate the Critical Alert flag to ensure notifications break through Silent Mode and Do Not Disturb settings on iOS devices.



Every business needs a
resilienceOS